

## FOR YOUR ADDED COMFORT

1. All kitchens are fully modernised with electrical appliances to include a microwave, dishwasher and fridge/freezer with Brackenthwaite, Howe House and Sheila's having a separate deep freeze.
2. Cotton sheets, pillowcases, natural pillows and duvets and towels are provided. We provide a mid week change of fresh towels. For any booking of more than a week the accommodation will be cleaned and linen and towels changed on the Friday.
3. High chairs and travel cots with linen and towels are provided free of charge.
4. There are fitted carpets throughout the properties except for Sheila's parquet floored lounge. (Because of the polished parquet floor and the open plan stairs children less than 10 years old are not recommended to stay in Sheila's.)
5. All are centrally heated and coal and logs are supplied free of charge in Sheila's.
6. All contain a heat detector, an alarm bell and an all purpose fire extinguisher.
7. All have a flat screen digital television, DVD player and a Clock Radio with iPod Dock and CD Player.
8. The gardens are regularly maintained and offer quiet areas with seating.
9. There is parking for a maximum of two cars at each cottage.
10. Dogs are welcome at Scale Hill in Lanthwaite, Howe House and Barty's and are limited to one per cottage at a charge of £30 per dog per week. We do ask that dogs

are clean when they enter the accommodation (we provide dog towels for wet dogs), that they bring their own bed or cage, are fed outside and that they are NOT left in the accommodation on their own. Any damage will be charged for.

11. There are free Sunday newspapers and we can arrange flowers from the local florist whenever you wish.
12. At Christmas we supply a real decorated christmas tree in all the cottages.
13. Our private water supply is pure unadulterated soft spring water direct from Low Fell.
14. There is a drying room with laundry facilities.
15. We are on the Coast to Coast route and in excellent cycling country and we provide a locked storage area for bicycles.
16. There is a payphone on site and Sheila's and Barty's have a direct telephone line. It is possible to get a mobile signal at the top of the yard. There is a Wi-Fi hotspot in the lobby of the Coach House.
17. Board games, jigsaws and books are provided in each cottage. There is a wide selection of DVDs and a small library of local interest books for you to borrow. We offer postcards and stamps and try to keep up to date with the Weather Reports.

## PLEASE NOTE

1. Weekly lettings are from Friday to Friday.
2. Rates include heating, electricity, all linen and towels and are correct at the time of printing, but are subject to change without notice, so please check before making a booking.

3. A non-returnable deposit of £150 is required within one week of reservation. The remainder must be paid 6 weeks before arrival, or it shall be deemed that the reservation is cancelled. If the booking is made less than 6 weeks before the commencement of the holiday payment must be made in full. Non payment of balance monies when due will constitute cancellation of the holiday and forfeiture of the deposit.
4. We recommend that you take out suitable insurance to cover your holiday and send details (Rothwell & Towler – Hotel Sure and Guest First (0845 90 80 171) to all clients who book with us. If you need to cancel your booking please let us know immediately and confirm in writing. If the cancellation is prior to 6 weeks before the arrival date of your stay the deposit will be non refundable. If the cancellation is within 6 weeks the full amount of monies paid will be retained by Scale Hill.
5. The total number of people booked to stay in the property must not exceed the maximum number of people as indicated in the brochure. We reserve the right to terminate hire immediately without refund if the numbers are exceeded.
6. Keys will be available at your accommodation from 3.00 p.m. on the day of arrival; a site map and travel directions will be sent to you on receipt of your balance.
7. The holiday starts at 3.00 p.m. on the day of arrival until 10.00 a.m. on the day of departure.